

Older People Service Providers' Forum
Wednesday 10th March 2020, 13:00-16:00
MS Teams

Minutes

Present:

Andrew Farr, Libertus (Chair); Kellie Mercer, Caring in Craigmillar (Vice-Chair)

Roisin Hurst (EVOC); Stef Milenkovic (EVOC); Andrew Ainsworth (Vintage Vibes); Stephanie-Anne Harris (ECHF); Marion Findlay (Volunteer Edinburgh); Peter Carruthers (South Edinburgh Amenities Group); Anne Munro (Pilmey Development Project); Eilidh Waugh (Corstorphine Dementia Project); Lisa Moodie (Alzheimer Scotland); Linda Wright (Prestonfield Neighbourhood Project); Mary Keegan (Vintage Vibes); Emma McGonagle (Space and Broomhouse Hub); Nancy Bryson (Space and Broomhouse Hub); Marjorie Mitchell (Portobello Monday Centre); Caroline Heenan (Eric Liddell Centre); Caroline Macpherson (Calton Welfare Services); Naomi Potts (Lifecare Edinburgh); Lesley Webster (Murrayfield Dementia Project); Chris Salt (Independent Age); Katie Innes (ACE IT); Sheila Mutch (Oxgangs Care); Sarah Stewart (Canalside Day Centre); Sophia Latif (Milan Senior Welfare Organisation); Amie Wilson (Macmillan Cancer Support); Allison Strachan (Care and Repair Edinburgh); Neeru Bhatnagar (Nari Kallyan Shangho)

Guest speakers: Sgt Mark Innes, PC Davie Clarke and Sgt Sonja Kaiser-Ferris (Police Scotland)

Apologies:

Gillian Smith (Queensferry Churches' Care in the Community); Ruth MacLennan (Care for Carers); Sarah Goulding (Deaf Action); Linda Thompson (British Red Cross); Innes Shirreff (Big Hearts Community Trust) Patricia Eason (Cramond Dementia and Carers' Lunch Club); Leanne McNeil (Lochend Neighbourhood Centre); Georgia Artus (Vintage Vibes); Megan Black and Susan Cull (North Edinburgh Dementia Care)

	Notes	Actions
1.	Welcome and apologies noted by the Chair	
2.	<p>Previous minutes and matters arising</p> <p>Everyone had received minutes of previous meeting in October. All matters arising to be covered in today's agenda</p>	
3.	<p>Output from January's facilitated sessions on 're-focusing the forum' - Stef Milenkovic and Roisin Hurst (EVOC)</p> <ul style="list-style-type: none"> • Roisin and Stef presented outcomes from survey and facilitated sessions on re-focusing the forum - please see attached slides. • Forum now has to review the priorities that were identified during these sessions and form sub-groups to take these forward. <p>Priority One – support for re-opening and recovering services post-Covid</p> <ul style="list-style-type: none"> • Several forum members raised the issue of referral pathways and delays for day care over the last few months • Meeting on 11th March of registered day care providers and Kelly will raise this as a discussion point • As an example, this group could look at appropriate risk assessments to help people provide the right support. What would the challenges be? • Peter, Marion, Stephanie-Anne all happy to be part of this group <p>Priority Two – more consistent funding for older people's services</p> <ul style="list-style-type: none"> • Peter, Stephanie-Anne, Allison expressed interest in being involved. 	

	<ul style="list-style-type: none"> This group would be looking at issues like funding for social isolation, digital support and loneliness and could collaborate on bids for funding <p>Priority Three – addressing social isolation and loneliness among older people</p> <ul style="list-style-type: none"> Comment in chat on ensuring we review relevant strategic documents to help determine our actions re priorities Anne – there is already a multi-agency group to tackle social isolation in the north east. Need to be careful about duplication and tie-in with any national strategies. The idea is that this group could upskill rest of forum members and influence local policy. Linda/Anne potential to be part of this group <p>Priority Four – better promotion of group’s services to reach people who may fall through the gap and increase participation</p> <ul style="list-style-type: none"> This is about increasing the profile if the forum for both publicity and recruitment purposes. EVOC has a communications specialist who can support this; however it would be good to have other forum members contribute to this <p>Priority Five – more equal collaboration with statutory partners such as government, health and social care partnership</p> <ul style="list-style-type: none"> This is about sitting on relevant boards and having oversight about what is going on at a local and national level. We can work to support anyone on this sub-group to help them with the representative aspect of the role. Suggestion on chat that some of the group could buddy up with Stef on some meetings. Emma/Nancy (Space) happy to be part of a sub-group. <p>Stef will produce briefs for each sub-group and will send to forum members.</p> <p>Membership Pack – will incorporate terms of reference, representation policy etc. and will need to reflect representation of whole forum’s aims e.g. putting together a set of key messages (for example to the care inspectorate). Peter (SEAG) is happy to support Stef to put together the pack.</p>	<p>Stef to produce briefs for each of these sub groups and will circulate to forum members to invite interested people to contribute.</p> <p>ALL – please let Stef or Roisin know if you want to be part of one of these sub groups.</p> <p>ALL – please let Stef/Roisin know if you want to support membership pack.</p>
4.	<p>Police Scotland Partnerships Team (Equality and Diversity) update – Sgt Mark Innes, PC Davie Clark, PC Sonja Kaiser-Ferris</p> <p>Police Scotland is keen to create new partnerships. Contact details: EdinburghPreventandIntervent@Scotland.pnn.police.uk</p> <p><u>Hate Crime and Support</u> Provide victim support and hate crime talks. Hate crimes towards the elderly and disabled are quite under reported. Schemes to support people include:</p> <ul style="list-style-type: none"> Keep Safe <p>Based around disability and vulnerability. Can train staff on awareness of Keep Safe. Keep Safe places can be businesses or community buildings. A Keep Safe place is somewhere</p>	

	<p>where anyone can go who feels lost, scared or vulnerable when out in the community. Keep Safe cards have details of how to get in touch with someone's next of kin, someone can present this to a building with a Keep Safe sticker and get help. More information is attached.</p> <ul style="list-style-type: none"> • 3rd Party Reporting <p>This allows people to report a hate crime to somewhere other than a police station (further information in the attached leaflet)</p> <p>Working with UPMO on talks to meet people and groups – led by them and getting good feedbacks.</p> <p>Scamming</p> <p>Increase in scams since pandemic, including thefts, bogus workmen. Police Scotland's doorstep crime campaign was thwarted by Covid. This has moved online but risks missing the most vulnerable in society as a result.</p> <p>Sonja is hosting a webinar on shutting out scammers on 6th April from 11-12. Please contact Sonja for more information at: Sonja.Kaiser-Ferris@scotland.pnn.police.uk</p> <p>Independent Age also highlighted information on their website on scamming: https://www.independentage.org/get-advice/money/scams</p> <p>Neighbourhood Alerts</p> <ul style="list-style-type: none"> • Neighbourhood Watch – all information online although co-ordinators can disseminate information to the group. Further information is included in attached leaflet • Trading Standards have a scams share bulletin which you can find on their website https://www.tsscot.co.uk <p>Marion (Volunteer Scotland) – has a connection with Police Scotland via her work in Adult Protection. She has done the training for both Keep Safe and Third Party Reporting and would recommend both. Third Party Reporting training does enhance your awareness of hate crime and what constitutes a hate crime.</p> <p>Police Scotland is happy to offer training to groups – just get in touch!</p>	
5	<p>Regular Updates</p> <p>Transport – Peter Carruthers (SEAG)</p> <ul style="list-style-type: none"> • Edinburgh Community Transport Operators' Group (ECTO) meets regularly to discuss policies for key stakeholders. Group consists of South Edinburgh Amenities Group (SEAG), Handicabs, Lothian Community Transport Services, Pilton Equalities Project and The Dove Centre. They also keep in touch with national organisations on policies and procedures. • Services stopped on 24th March with the first lockdown. Liaising regularly with CTA and service users. • Operators have been supporting food projects across the city and also taking Covid vaccinations to householders so that they can have their jobs. This has currently stopped, waiting to see if they will be required to support again as vaccination rollout continues. • Not sure when they will start doing community transport again and want to ensure that service users and carers/staff are kept as safe as possible when this happens. They are chatting to users and listening to updates. Lack of transport is a big issue, helps us connect and keeps us happier. • Hard to know what the shape of service will look like going forward. • Will speak to people about exit strategies. • Produced first ECTOG newsletter – big thanks to Esther Currie from EVOG for her help in getting this produced. Link to newsletter here: https://bit.ly/2OkhHxh 	

	<p>Stef shared and talked through slides on Transformation Programme and different projects and programme boards. This document gets produced every month. Slides attached.</p> <p><u>Programme One</u></p> <ul style="list-style-type: none"> • With reference to Programme Board One under community mobilisation, there is an event coming up on 24th March focused on Community Anchor Organisations. Invitation has been sent to forum members. • Communities and Conversations event on 24th Feb – focused on the innovation sites working together with third sector. Innovation sites have had to focus on critical cases, now moving back to 3 conversations. More innovation sites coming on board, should be up to 14 sites in 3 months. Astley Ainslie Hospital (District Nurses) and Thrive will be new sites. • Stef to check if move from critical is finalised. <p><u>Programme Two</u></p> <ul style="list-style-type: none"> • Very medicalised. Medical Day Hospital has just started. Care at Home contract has been delayed. • People coming out of hospital are currently getting a package of care in place quicker than people in the community. <p><u>Programme Three</u></p> <ul style="list-style-type: none"> • Budgeted support, trying to move away from this as not always helpful for moving people back into the community. • Currently no contracts manager in post for home based care. Delayed contract for home based care again and no clarity on in-house service. • Caroline Todd is reaching out to organisations about this support. 	<p>forum members</p> <p>Stef to speak to Julie-Anne regarding training</p> <p>Care at Home and Adult Social Care Review to be added to next forum agenda.</p>
6	<p>Next steps</p> <ul style="list-style-type: none"> • Need to put together forum welcome pack including members' biographies. Be good to have some volunteers from forum to help take this forward. Peter is happy to be part of this, if others are keen, please let Stef know. • Chair suggested inviting someone from Care Inspectorate to attend the forum – agreed this would be a good idea. 	<p>Stef to contact CI.</p> <p>Stef to contact Care Inspectorate.</p>
7	<p>Updates from other forum members</p> <p>Patricia Eason (Cramond Dementia and Carers' Lunch Club) provided the following update:</p> <p>The Cramond Dementia and Carers Lunch Club: Our members are sadly deteriorating but their partners seem to be keeping going and looking forward to meeting for a cup of coffee as we had been doing before the last 'lockdown' I am somewhat a prisoner in Midlothian though I do go out for essential services occasionally. Having delivered members and some others a Christmas present, then a Burns supper bag (thanks to Age Scotland), we are now taking round a cake each month. If the garden centres open, we might manage a plant. Those able are all hoping we can start up again. This has certainly taught me that the Carer is as important as their partner with dementia.</p> <p>The Edinburgh Forget-me-not Garden: It is now 10 years on from the vision and the eventually finding a suitable site. The site is the Lodge House and garden at the entrance to the Lauriston Castle grounds for which we now have a 25 year lease. It is hoped to start work on the memory garden within the next two months, after final discussion with a contractor. It will however take the raising of more money to renovate the house as an advisory centre working in conjunction with Alzheimer Scotland.</p>	
	<p>AOCB</p> <ul style="list-style-type: none"> • Date of next meeting – Tuesday 18th May at 11am on Zoom 	<p>Roisin to send details</p>

EVOC Edinburgh is inviting you to a scheduled Zoom meeting.

Topic: Older People's Service Providers' Forum

Time: May 18, 2021 11:00 AM Edinburgh

Join Zoom Meeting

<https://us02web.zoom.us/j/85720305178?pwd=SWNGMGtYMkoxUi9TMjFJQXFwaE5TUT09>

Meeting ID: 857 2030 5178

Passcode: 774850