

## **COVID-19 TSI Survey – Edinburgh Results**

To better understand the impact of coronavirus on the Third Sector, the Third Sector Interface (TSI) Scotland Network carried out a national survey over a two-month period with community groups, voluntary organisations and social enterprises. The survey also detailed the impact of coronavirus on the people and communities the organisations support.

1,184 organisations responded nationally and 217 indicated that they operate within Edinburgh (this includes a mixture of national, regional and local organisations). In this report we will look at Edinburgh within a national context and also Edinburgh organisations self-defined as voluntary organisations (156), community groups (15) and social enterprises (15), with a further cluster of ‘unknown organisation types’ (31).

The full national TSI report found here: [https://www.evoc.org.uk/wordpress/wp-content/media/2020/06/National\\_TSI-Covid-SurveyFINAL.pdf](https://www.evoc.org.uk/wordpress/wp-content/media/2020/06/National_TSI-Covid-SurveyFINAL.pdf)

### **Key findings:**

#### **1. Financial position**

The financial position of Edinburgh organisations is similar to the national picture. The coronavirus pandemic has caused challenging financial circumstances for many organisations.

Positive effects: 34% of Edinburgh organisations are seeing/anticipating reduced costs and 25% are seeing/anticipating an increase in income from funding applications due to the coronavirus pandemic. However, 36% reported that there would be no positive financial effects.

Negative effects: Almost half of Edinburgh organisations are seeing/anticipating a reduction of income from fundraising (48%) and a reduction in income from trading (43%).

Additionally, 77% of social enterprises in Edinburgh expect their financial position to worsen due to the effects of coronavirus, causing them challenges.

#### **2. Responses to coronavirus**

Only 11% of Edinburgh organisations reported having to stop any meaningful delivery and 58% reported that they have been doing similar activity with modified delivery models, this is high compared to the national result of 36%.

Additionally, over half of Edinburgh organisations responded that they were ‘doing really well’ adapting to the use of digital (53%). This signifies that many organisations have continued to provide support during the pandemic by alternative methods such as telephone and digital contact. However, this number was highest for voluntary organisations (54%) and social enterprises (46%), but for community groups the highest number responded that they were ‘struggling’ to adapt to the use of digital (36%).

### 3. **Wellbeing of leaders and staff**

In regards to the following, leaders of Edinburgh organisations overwhelmingly responded that they were ‘coping’ which is similar to the national picture:

- maintaining a work/life balance (59% coping)
- managing stress and looking after themselves (67% coping)
- providing leadership during difficult times (57% coping)
- supporting others in their organisations (58% coping).

### 4. **What would help?**

For voluntary organisations in Edinburgh, the highest number said that ‘money’ (48%) would help them respond to the current circumstances.

For community groups in Edinburgh, the highest number said that ‘advice with digital’ (33%) would help them respond to the current circumstances.

For social enterprises in Edinburgh, the highest number said that ‘money’ (67%) and ‘advice with funding/fundraising’ (47%) would help them respond to the current circumstances.

### 5. **Funding**

In Edinburgh, 33% of community groups and 31% of social enterprises said they felt like none/very little of the funding available suits their circumstances, this is high in comparison voluntary organisations (13%). In comparison to the national and Edinburgh-wide picture, Edinburgh community groups and social enterprises responded higher that they had ‘not heard of’ a range of funding options available.

Overall, almost half of Edinburgh organisations said that they need funding to get through this and they have been able to access some of what they will need (47%).

### 6. **Impact**

Organisations in Edinburgh are most concerned about mental health and loneliness for their communities right now and in the future if there is ongoing social distancing/shielding.

Positively, Edinburgh organisations reported seeing people looking out for each other (79%) and making the best of it (72%). Additionally, 59% of Edinburgh organisations reported seeing improved collaboration between organisations.

## Survey Results

Q: What impact do you expect the effects of coronavirus to have on your organisation's financial position? (choose one)

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Our financial position is likely to improve	3%	3%		3%	9%	0%
Our financial position is likely to remain broadly the same	30%	25%		21%	58%	15%
Our financial position is likely to worsen, but within our capacity to handle	32%	36%		38%	33%	8%
Our financial position is likely to worsen, and this will cause us challenges	36%	36%		38%	0%	77%

Q:

What positive effects are you seeing/anticipating on your organisation's finances? (choose all that apply)

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Increase in income from memberships / fees	1%	1%		1%	0%	0%
Increase in income from fundraising	8%	9%		7%	13%	13%
Increase in income from trading	5%	1%		1%	0%	0%
Reduced costs	26%	34%		27%	13%	20%
Increased value of / income from investments	0%	0%		0%	0%	0%
Increase in income from funding applications	25%	25%		21%	20%	27%
None	47%	36%		28%	40%	27%

**Q: What negative effects are you seeing/anticipating on your organisation's finances? (choose all that apply)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Reduction in income from memberships / fees	24%	22%		19%	0%	33%
Reduction in income from fundraising	45%	48%		46%	7%	40%
Reduction in income from trading	36%	43%		32%	13%	60%
Increased costs	17%	19%		17%	13%	7%
Reduced value of / income from investments	8%	17%		15%	0%	13%
Reduction of income from funding applications	29%	37%		35%	20%	13%
None	14%	11%		5%	40%	7%

**Q: Which best describes your organisation's response compared to what you were doing before? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Our activities are essential and continue roughly as before but with additional safety precautions	9%	7%		5%	7%	7%
Our activities aren't able to be done right now and have stopped any meaningful delivery	30%	11%		6%	20%	20%
We are doing similar activity but have modified our delivery model (e.g. using digital, telephone)	36%	58%		53%	20%	33%
We have completely changed what we do to support our community / service users	16%	15%		12%	13%	7%
Other	10%	9%		4%	20%	20%

**Q: How well have you adapted to the use of digital? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
We are doing really well	37%	53%		54%	27%	46%
We are coping	40%	38%		40%	27%	46%
We are struggling	7%	6%		4%	36%	0%
This isn't relevant to us	16%	2%		2%	9%	7%

**Q: How well have you redesigned activities to current circumstances? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
We are doing really well	33%	45%		49%	33%	31%
We are coping	35%	40%		38%	33%	38%
We are struggling	12%	9%		8%	33%	8%
This isn't relevant to us	19%	6%		5%	0%	23%

**Q: How well have you supported staff and volunteers? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
We are doing really well	37%	50%		55%	0%	38%
We are coping	42%	41%		42%	50%	38%
We are struggling	6%	5%		3%	8%	15%
This isn't relevant to us	15%	4%		1%	41%	8%

**Q: How well have you begun planning for an extended period of physical distancing restrictions? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
We are doing really well	21%	28%		24%	0%	20%
We are coping	50%	53%		40%	47%	47%
We are struggling	19%	16%		13%	20%	13%
This isn't relevant to us	10%	3%		1%	13%	7%

**Q: What has your organisation done so far? (choose all that apply)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Moved support to online / telephone-based approaches	63%	88%		73%	47%	53%
Stopped activities	58%	55%		40%	40%	67%
Moved staff to home working	50%	80%		69%	7%	53%
Closed offices	42%	61%		52%	7%	60%
Furloughed staff	30%	40%		35%	0%	53%
Stopped fundraising	24%	15%		13%	7%	7%
Started online fundraising	15%	25%		22%	7%	20%
Recruited more volunteers	13%	16%		16%	0%	7%
Recruited more staff	5%	10%		7%	7%	0%
Started online trading	3%	3%		1%	7%	7%
Not made any changes	3%	0%		0%	0%	0%

**Q: As a leader in your organisation, how well do you feel you are maintaining a work/life balance? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
I'm doing really well	21%	20%		17%	20%	8%
I am coping	58%	59%		46%	40%	62%
I am struggling	12%	17%		13%	20%	15%
Not relevant / rather not say	8%	5%		3%	0%	15%

**Q: As a leader in your organisation, how well do you feel you are managing stress and looking after yourself? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
I'm doing really well	23%	18%		13%	27%	0%
I am coping	62%	67%		53%	53%	85%
I am struggling	10%	12%		11%	0%	8%
Not relevant / rather not say	5%	3%		1%	0%	8%

**Q: As a leader in your organisation, how well do you feel you are providing leadership during difficult times? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
I'm doing really well	26%	27%		23%	7%	23%
I am coping	60%	57%		46%	53%	38%
I am struggling	5%	5%		3%	13%	15%
Not relevant / rather not say	9%	4%		6%	7%	23%

**Q: As a leader in your organisation, how well do you feel you are supporting others in your organisation? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
I'm doing really well	30%	33%		28%	8%	23%
I am coping	58%	58%		46%	75%	69%
I am struggling	4%	4%		3%	8%	8%
Not relevant / rather not say	7%	5%		3%	8%	0%

**Q: What would help you respond to current circumstances? (choose all that apply)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Able to recruit key staff	8%	9%		6%	0%	7%
Access to PPE	20%	26%		25%	0%	13%
Advice on managing volunteers	6%	7%		6%	0%	7%
Advice with digital	24%	33%		29%	33%	13%
Advice with funding / fundraising	29%	29%		24%	13%	47%
Advice with HR	7%	7%		7%	0%	0%
Money	47%	54%		48%	26%	67%
Networking and events	17%	23%		22%	7%	20%
Volunteers	11%	14%		11%	7%	13%
Don't need any support	21%	11%		8%	13%	0%

**Q: Are there any of these you are struggling to access right now? (choose all that apply)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Able to recruit key staff	5%	7%		5%	0%	7%
Access to PPE	13%	19%		17%	0%	7%



Advice on managing volunteers	2%	2%		2%	0%	7%
Advice with digital	12%	15%		12%	20%	7%
Advice with funding / fundraising	14%	13%		9%	13%	27%
Advice with HR	2%	4%		3%	0%	0%
Money	27%	30%		25%	6%	60%
Networking and events	7%	8%		4%	13%	13%
Volunteers	7%	5%		4%	6%	7%
Don't need any support	45%	38%		30%	33%	13%

**Q: Has your organisation accessed the Scottish Government Third Sector Resilience Fund? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Not heard of	15%	6%		5%	20%	10%
Not eligible for	19%	24%		22%	10%	30%
Don't need / not suitable	31%	31%		29%	50%	10%
Have applied (awaiting response)	6%	7%		9%	0%	0%
Rejected	12%	18%		19%	10%	30%
Funded	16%	14%		16%	10%	20%

**Q: Has your organisation accessed the Scottish Government Wellbeing Fund? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Not heard of	20%	11%		6%	45%	33%
Not eligible for	18%	18%		13%	27%	22%
Don't need / not suitable	29%	19%		19%	27%	0%
Have applied (awaiting response)	8%	16%		18%	0%	22%
Rejected	4%	6%		8%	0%	0%
Funded	21%	30%		36%	0%	22%

**Q: Has your organisation accessed the Scottish Government Supporting Communities Fund? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Not heard of	30%	25%		24%	60%	33%
Not eligible for	20%	26%		26%	0%	22%
Don't need / not suitable	30%	24%		25%	40%	11%
Have applied (awaiting response)	6%	12%		10%	0%	33%
Rejected	1%	1%		2%	0%	0%
Funded	13%	12%		14%	0%	0%

**Q: Has your organisation accessed the Foundation Scotland's Response, Recovery and Resilience Fund? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Not heard of	28%	21%		19%	40%	44%
Not eligible for	21%	29%		29%	10%	11%
Don't need / not suitable	31%	24%		24%	40%	11%
Have applied (awaiting response)	5%	5%		5%	0%	0%
Rejected	2%	2%		3%	0%	0%
Funded	13%	19%		20%	10%	33%

**Q: Has your organisation accessed the UK Government Job Retention Scheme (furlough)? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Not heard of	6%	8%		8%	10%	8%
Not eligible for	27%	15%		11%	30%	16%
Don't need / not suitable	38%	38%		38%	60%	25%
Have applied (awaiting response)	3%	6%		6%	0%	8%
Rejected	0%	0%		0%	0%	0%
Funded	26%	34%		38%	0%	41%

**Q: Has your organisation accessed the Scottish Government Small Business Support Grants via your local authority? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Not heard of	11%	12%		11%	20%	10%
Not eligible for	35%	33%		32%	30%	50%
Don't need / not suitable	39%	41%		42%	50%	20%
Have applied (awaiting response)	4%	7%		9%	0%	10%
Rejected	2%	1%		1%	0%	0%
Funded	8%	5%		5%	0%	10%

**Q: Which of the following best describes your position with regards to grant funding? (choose one)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
We don't need any funding to get through this	20%	14%		10%	50%	8%
We need funding to get through this and have been able to access what we need	13%	11%		13%	8%	0%

We need funding to get through this and have been able to access some of what we will need	36%	47%		53%	8%	54%
We feel like none / very little of the funding available suits our circumstances	19%	17%		13%	33%	31%
Other	13%	11%		11%	0%	8%

**Q: What are the effects you are most concerned about for your community right now? (choose all that apply)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Loneliness	83%	86%		70%	73%	60%
Mental health	86%	93%		75%	53%	80%
Physical health	52%	61%		48%	53%	47%
Access to food	36%	37%		31%	27%	27%
Access to digital	43%	54%		44%	40%	40%
Safety/abuse/neglect	35%	46%		37%	20%	33%
Missing out on opportunities	46%	47%		40%	13%	40%
Loss of income	53%	43%		31%	20%	67%
Increased poverty	53%	54%		46%	7%	40%
Challenges accessing employment	30%	21%		20%	0%	33%
Housing	7%	8%		8%	0%	7%
Family relationships	27%	28%		23%	13%	33%
Increased use of alcohol/drugs	18%	17%		15%	0%	27%
None	1%	0%		0%	0%	0%

**Q: What are the effects you are most concerned about for your community should there be ongoing social distancing/shielding lasting for an extended period of time? (choose all that apply)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Loneliness	86%	90%		71%	80%	73%
Mental health	91%	98%		77%	73%	87%
Physical health	59%	69%		54%	60%	53%
Access to food	35%	41%		33%	27%	27%
Access to digital	36%	48%		39%	33%	33%
Safety/abuse/neglect	39%	47%		38%	7%	47%
Missing out on opportunities	54%	58%		50%	20%	47%
Loss of income	57%	50%		37%	27%	73%
Increased poverty	56%	56%		46%	20%	47%
Challenges accessing employment	39%	36%		28%	27%	40%
Housing	8%	9%		8%	7%	7%
Family relationships	28%	29%		25%	7%	33%
Increased use of alcohol/drugs	20%	18%		15%	7%	27%
None	1%	1%		1%	0%	0%

**Q: What are the effects you are most concerned about for your community should there be a significant economic downturn due to the coronavirus outbreak? (choose all that apply)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
Loneliness	62%	66%		54%	47%	67%
Mental health	84%	92%		72%	80%	87%
Physical health	56%	66%		52%	53%	60%
Access to food	51%	54%		44%	33%	47%
Access to digital	34%	45%		37%	40%	27%
Safety/abuse/neglect	38%	43%		35%	7%	47%

Missing out on opportunities	54%	61%		53%	20%	47%
Loss of income	74%	71%		55%	40%	80%
Increased poverty	75%	78%		62%	60%	73%
Challenges accessing employment	56%	59%		48%	40%	47%
Housing	14%	16%		14%	7%	13%
Family relationships	28%	25%		20%	7%	40%
Increased use of alcohol/drugs	21%	18%		15%	0%	27%
None	1%	1%		1%	0%	0%

**Q: More positively, have you seen positive impact in your community? (choose all that apply)**

Response	National	Edinburgh		Edinburgh Voluntary Orgs	Edinburgh Community Groups	Edinburgh Social Enterprises
More people looking to volunteer	45%	36%		25%	47%	27%
People looking out for each other	84%	79%		61%	67%	67%
New connections and better relationships	45%	45%		31%	47%	40%
People making the best of it	75%	72%		56%	73%	67%
Improved collaboration between organisations	50%	59%		47%	33%	33%
None	4%	2%		2%	0%	0%

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